

# 123

## *Route Guide & Hazard Awareness*



**WOOD GREEN - TURNPIKE LANE BUS STATION - LORDSHIP LANE - TOTTENHAM, MONUMENT WAY - TOTTENHAM HALE - WALTHAMSTOW - WATERWORKS CORNER - CHARLIE BROWNS ROUNDABOUT - GANTS HILL STATION - ILFORD HIGH ROAD, HAINAULT STREET**

**GoAhead**  
LONDON

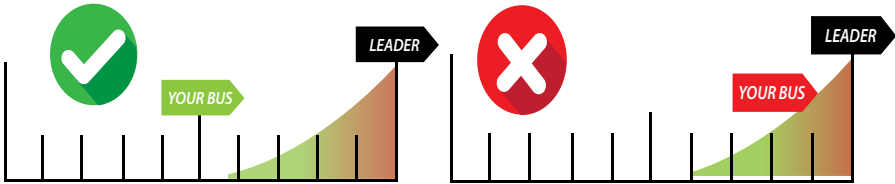
# ABOUT 123

## SERVICE INFORMATION

### CHANGEOVER | FERRY LANE/ MILL MEAD ROAD BUS STOPS

Meal relief changeovers will take place at Ferry lane at bus stop H towards Ilford.  
Bus stop J towards Wood Green.

*Always communicate in advance with iBus if you are late for any reason.*



Route 123 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### ROUTE 123 | CURTAILMENT ABBREVIATIONS

<b>WG</b>	Wood Green, Buller Road	<b>TLS</b>	Turnpike Lane bus station
<b>LL</b>	Lordship lane	<b>TMW</b>	Tottenham, Monument Way
<b>TH</b>	Tottenham Hale	<b>WBA</b>	Walthamstow, Bec Avenue
<b>WKC</b>	Waterworks Corner	<b>CBR</b>	Charlie Browns Roundabout
<b>GHS</b>	Gants Hill Station	<b>IHS</b>	Ilford, Hainault Street

### FACILITIES | THROUGHOUT THE ROUTE

- **Wood Green Stand, Bullers Road (TfL).** Contact garage for codes
- **Ilford, Hainault Street Stand (TfL).** Contact garage for codes.

If you urgently need to use a facility, please inform iBus immediately.

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**LORDSHIP LANE  
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD**

East of Lordship Lane towards High Street

# RUNNING LIGHT

## RUNNING OUT OF SERVICE

### TO WOOD GREEN

- From **Northumberland Park Garage**, turn right onto Marsh lane
- Turn right onto Marigold Road
- At traffic light, turn right onto Watermead Way **A1055**
- Follow road ahead onto Hale Road **A503**
- At traffic light, continue ahead onto Hale Road **A503 stay in 2nd lane**
- Follow road ahead onto Monument Way **A10**
- At traffic light, turn left onto High Road **A10**
- At traffic light, turn right onto Phillip Lane
- At traffic light, turn right onto West Green Road **A504**
- Continue ahead onto West Green Road **A504**
- At roundabout, Take 1st exit onto West Green Road **A504**
- At roundabout, Take 2nd exit onto West Green Road **A504**
- Follow road left onto Alfoxton Avenue **A504**
- Follow road left onto Wordsworth Parade **A504**
- At traffic light, turn right onto Green Lanes **A105**
- At traffic light, continue ahead onto High Road **A105**
- Turn right onto Buller Road to Stand. (**At the Spouter's Corner Public House**)

### FROM WOOD GREEN

- From **Stand**, depart via Redvers Road, turn left onto Lordship Lane
- At traffic light, turn right onto High Road **A105**
- At traffic light, continue ahead onto Green Lanes **A105**
- Turn left, onto West Green Road **A504**
- At roundabout, Take 1st exit onto West Green Road **A504**
- At roundabout, Take 2nd exit onto Spur Road **B153**
- Continue ahead onto Phillip Lane **B153**
- At roundabout, Take 2nd exit onto Phillip Lane **B153**
- At traffic light, turn left onto High Road **A10**
- At traffic light, turn right onto Monument Way **A10**
- At traffic light follow road ahead onto Hale Road **A503**
- Stay left, onto Watermead Way **A1055**
- At traffic light, turn left onto Marigold Road
- At junction, turn left onto Marsh Lane
- Turn left, into **Northumberland Park Garage**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

## TO ILFORD

- From **Northumberland Park Garage**, turn right onto Marsh Lane
- Turn right onto Marigold Road
- At traffic light, turn left onto Watermead Way **A1055**
- At traffic light, follow road ahead onto Angel Edmonton Road **A1055**
- At Roundabout, take 2nd exit onto Conduit lane **Stay right**
- At traffic light, follow road ahead onto Montagu Road
- At traffic light, turn left onto Angel Road **A406**
- Continue on the **A406** onto Southend Road
- Continue on the **A406**, come off at the Ilford exit
- At roundabout, take 2nd exit onto Ilford traffic lights (**stay left downhill**)
- At traffic light, turn right onto Romford Road **A118**
- Continue ahead onto Ilford Hill **A118**
- At traffic light, turn right onto Chapel Road **A118**
- Stay in left lane, onto Winston Way **A118**
- At roundabout, take 1st exit onto Winston Way **A118**
- Turn left, onto Handforth Road
- Turn right, onto Clements Road
- Follow road right, onto High Road (**Last stop**)
- At traffic light, turn left onto Hainault Street
- Turn right onto Bus station to **stand**



LORDSHIP LANE  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

East of Lordship Lane towards High Street

# RUNNING LIGHT

RUNNING OUT OF SERVICE

## FROM ILFORD

- From **stand** at roundabout, take 3rd exit onto Ley Street
- At roundabout, take 2nd exit onto Griggs approach
- At roundabout, take 2nd exit onto Winston way
- At roundabout, take 2nd exit onto Chapel Road
- At traffic light, turn left onto Ilford Hill
- At traffic light Turn left onto Slip road to **A406**
- At roundabout, take 2nd exit uphill onto the **A406 stay right**
- Follow road ahead onto Southend Road **A406**
- Follow road ahead onto North circular Road **A406**
- Follow road ahead onto Walthamstow Avenue **A406**
- Follow road ahead onto Angel Road **A406**
- Exit A406 onto Angel Road to **traffic lights under the flyover**
- At traffic light, continue ahead onto Conduit Lane (**uphill**)
- At roundabout, take 1st exit onto Angel Edmonton Road **A1055**
- At traffic light, continue ahead onto Watermead Way **A1055**
- At traffic light, turn right onto Marigold Road
- Turn left onto Marsh Lane
- Turn left into **Northumberland Park Garage**



LORDSHIP LANE  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

East of Lordship Lane towards High Street

# ROUTE DIRECTION

RUNNING IN SERVICE

## ILFORD TO WOOD GREEN

- From **stand** at roundabout, take 3rd exit onto Ley Street
- At roundabout, take 2nd exit onto Griggs approach
- At roundabout, take 3rd exit onto Riches Road **to first stop**
- At traffic light, continue ahead onto High Road
- Follow road left onto Clements Road
- Stay right into Clements Road (Bus only)
- Turn right onto Clements Road
- Follow road left onto High Road
- At traffic light, turn right onto Cranbrook Road **A123**
- At Gants Hill Roundabout, take 2nd exit onto Woodford Avenue **A1400**
- At roundabout, Take 3rd exit onto Woodford Avenue **A1400**
- Follow road ahead onto Southend Road **A1400**
- At Charlie Browns Roundabout, take 2nd exit onto Southend Road **A1400,A406**
- Take 1st exit off A406 onto Waterworks Roundabout
- At roundabout, take 1st exit onto Woodford New Road **A104**
- At traffic light, turn right onto Forest Road **A503**
- Follow road ahead onto Ferry Lane **A503**
- At traffic light, turn right into Tottenham Hale Station **Stop D**
- At traffic light, turn left onto Watermead Way **A1055**
- At traffic light, continue ahead onto Hale Road **A503 stay in 2nd lane**
- Follow road ahead onto Monument Way **A10**
- At traffic light, turn right onto High Road
- At traffic light, turn left onto Bruce Grove **A10**
- At roundabout, take 1st exit onto Lordship Lane
- At roundabout, take 1st exit onto Lordship Lane
- Turn left, onto Westbury Avenue **A1080**
- At traffic light, turn right onto High Road (**last stop is Stop HB**)
- Turn right onto Buller Road to **stand (or Redvers Road stand)**

# ROUTE DIRECTION

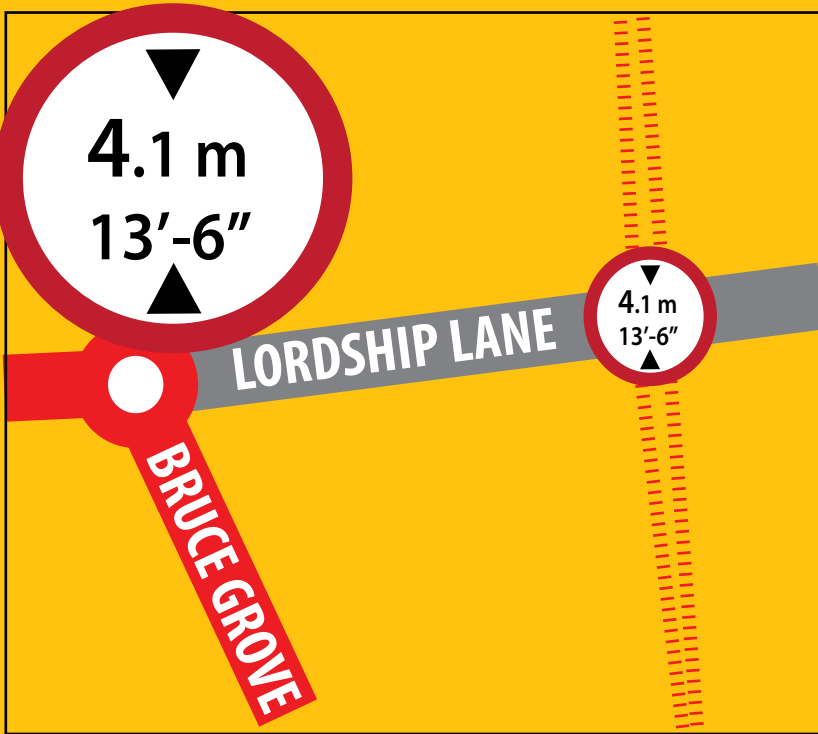
RUNNING IN SERVICE

## WOOD GREEN TO ILFORD

- From **stand** at Redvers Road exit and turn left onto Lordship Lane **A109**
- At traffic light, Turn left onto High Road (**First Stop G**) **A105**
- At traffic light, continue ahead onto Green Lanes **A105**
- Turn left, onto Carlingford Road
- Turn Left into Turnpike Lane Bus Station
- Turn right onto Green Lanes **A105**
- At traffic light, turn right onto Westbury Avenue **A1080**
- Follow road left onto Boreham Road **A1080**
- At traffic light, turn right onto Lordship Lane **A109**
- At roundabout, take 2nd exit onto Lordship Lane **A109**
- At roundabout, take 2nd exit onto Bruce Grove **A10**
- At traffic light, turn right onto High Road **A10**
- At traffic light, turn left onto Monument Way **A503**
- At traffic light, continue ahead onto Hale Road (**stay in 1st lane**) **A1055**
- At traffic light, turn right into Tottenham Hale Bus Station **Stop S**
- At traffic light, turn left onto Ferry lane **A503**
- Follow road ahead onto Forest Road **A503**
- Turn left, onto Woodford New road **A104**
- At roundabout, take 3rd exit onto Southend Road **A406**
- Take 1st exit off onto Southend Road
- At Charlie Browns Roundabout, take 2nd exit onto Southend Road **A1400**
- Follow road ahead onto Woodford Avenue **A1400**
- At roundabout, take 2nd exit onto Woodford Avenue **A1400**
- At Gants Hill Roundabout, take 3rd exit onto Cranbrook Road **A123**
- At traffic lights continue ahead onto Chapel Road **A118**
- Stay in left lane, onto Winston Way **A118**
- At roundabout, take 1st exit onto Winston Way **A118**
- Turn left, onto Handforth Road
- Turn right, onto Clements Road
- Follow road right, onto High Road Last stop
- At traffic light, turn left onto Hainault Street
- Turn right onto Bus station to stand

BE AWARE.

# WARNING LOW BRIDGE ON LORDSHIP LANE



Warning. Low bridge on Lordship Lane (off line of route) in Haringey. **Do not go under this bridge** under any circumstance.

# WOOD GREEN, BULLER ROAD

TERMINUS POINT

**From Ilford.** Proceed from Lordship Lane, Redvers Road, Buller Road to stand.  
Set down on High Road at **BUS STOP HB**.

**Towards Ilford.** Depart via Buller Road, Redvers Road to Lordship Lane.  
Pick up on High Road bus at **BUS STOP G**.

**Public Stand** - On north side of Buller Road & east side of Redvers Road.  
**Blind display:** **WOOD GREEN**.



# TURNPIKE LANE STATION

## CURTAILMENT POINT

**From Ilford.** Proceed from Green Lanes, Turnpike Lane Bus Station to Stand.  
Set down on Green lanes at **BUS STOP Y.**

**Towards Ilford.** Depart via Turnpike Lane Bus Station.  
Pick up in Turnpike Lanes Bus Station at **BUS STOP T.**

**Private stand** - Private stand for 10 buses in marked bays in Turnpike Lane Bus Station.

**Blind display:** **TURNPIKE LANE STATION.**



# LORSHIP LANE

## TURNING POINT

**From Wood Green.** Proceed from Boreham Road. Set down on Boreham Road at **BUS STOP NE.**

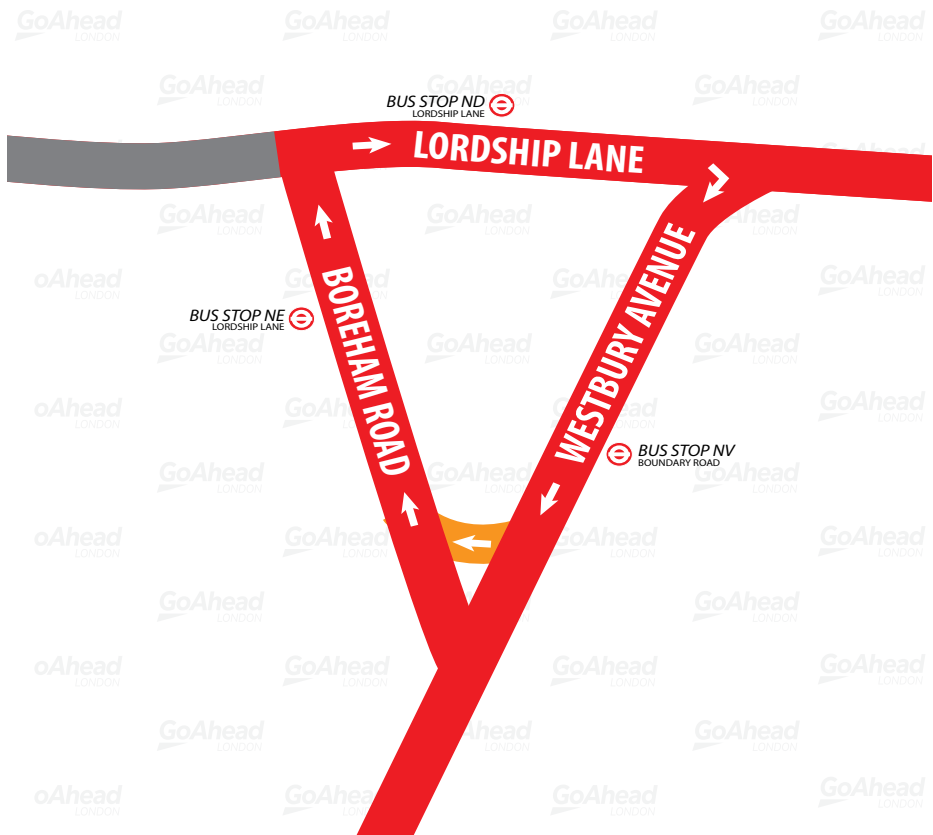
**Towards Wood Green.** Depart via Lordship lane. Pick up on Lordship Lane at **BUS STOP ND.**

**From Ilford.** Proceed from Boreham Road. Set down on Westbury Avenue at **BUS STOP NV.**

**Towards Ilford.** Depart via Boreham Road. Pick up on Boreham Road at **BUS STOP NE.**

**Turning point only** - buses must not stand.

**Blind display:** **WESTBURY AVENUE, LORSHIP LANE.**





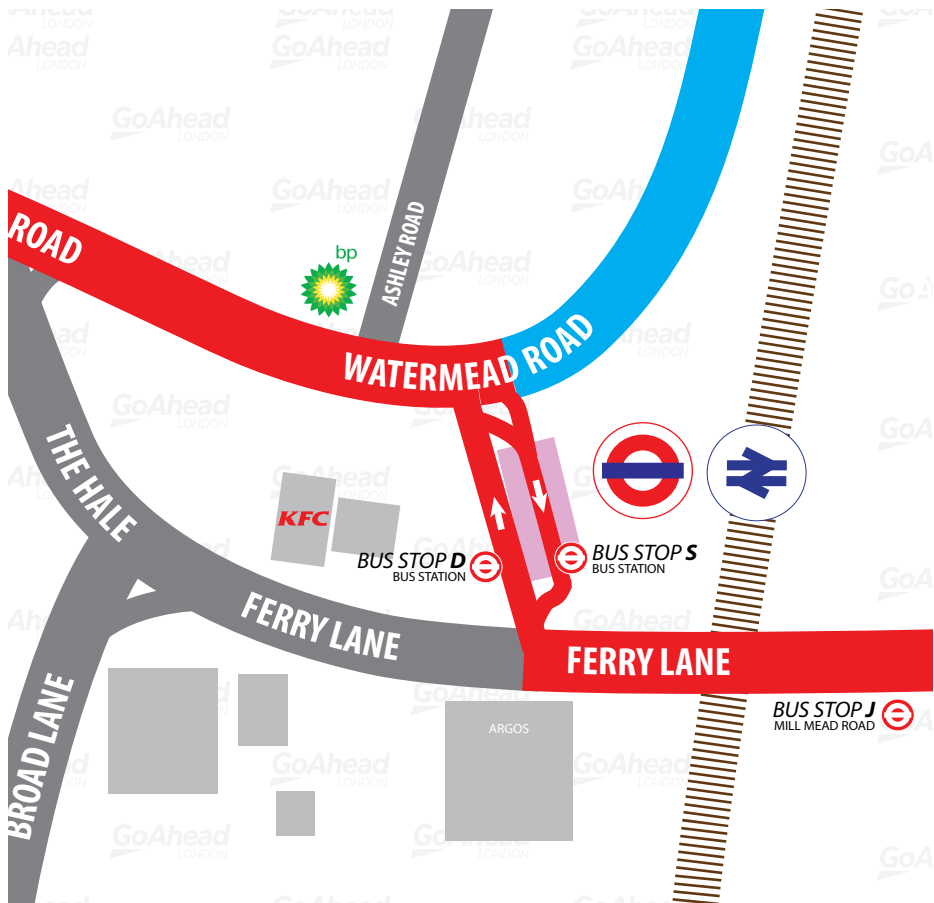
# TOTTENHAM HALE

## TURNING POINT

**From Ilford.** Proceed from Ferry Lane.  
Set down on Ferry Lane at **BUS STOP J**.

**Towards Ilford.** Depart via Tottenham Hale Bus Station.  
Pick up on Tottenham Hale bus Station at **BUS STOP A**.

**Turning point only** - buses must not stand.  
**Blind display:** **TOTTENHAM HALE, BUS STATION**.



# BEACONTREE AVENUE

## CURTAILMENT POINT

**From Wood Green.** Proceed from Forest Road to stand.

Set down on Forest Road at **BUS STOP L**.

**Towards Wood Green.** Depart via Forest Road.

Pick up on Forest Road at **BUS STOP S**.

**Private stand** - Private stand for two buses within turning circle on north side of Forest Road.

**Blind display:** *UPPER WALTHAMSTOW, BEACONTREE AVENUE.*



# BEACONTREE AVENUE

## CURTAILMENT POINT

**From Ilford.** Proceed from Forest Road, to stand.

Set down on Forest Road at **BUS STOP R.**

**Towards Ilford.** Depart via Forest Road.

Pick up on Forest Road at **BUS STOP M.**

**Private stand** - Private stand for two buses within turning circle on north side of Forest Road.

**Blind display:** *UPPER WALTHAMSTOW, BEACONTREE AVENUE.*



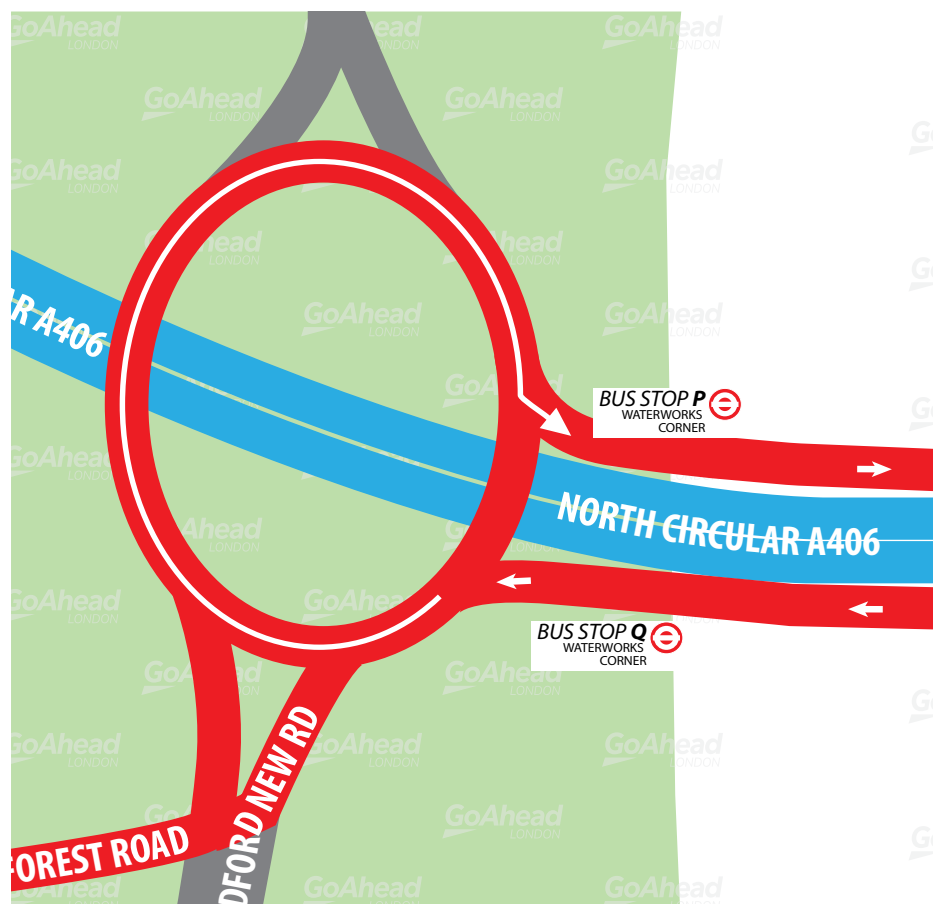
# WATERWORKS CORNER

## TURNING POINT

**From Ilford.** Proceed from Southend Road, Waterworks Corner.  
Set down on Southend Road at **BUS STOP Q.**

**Towards Ilford.** Depart via Southend Road.  
Pick up on Southend Road at **BUS STOP P.**

**Turning point only** - buses must not stand.  
**Blind display:** **WOODFORD, WATERWORKS CORNER.**



# CHARLIE BROWNS ROUNDABOUT

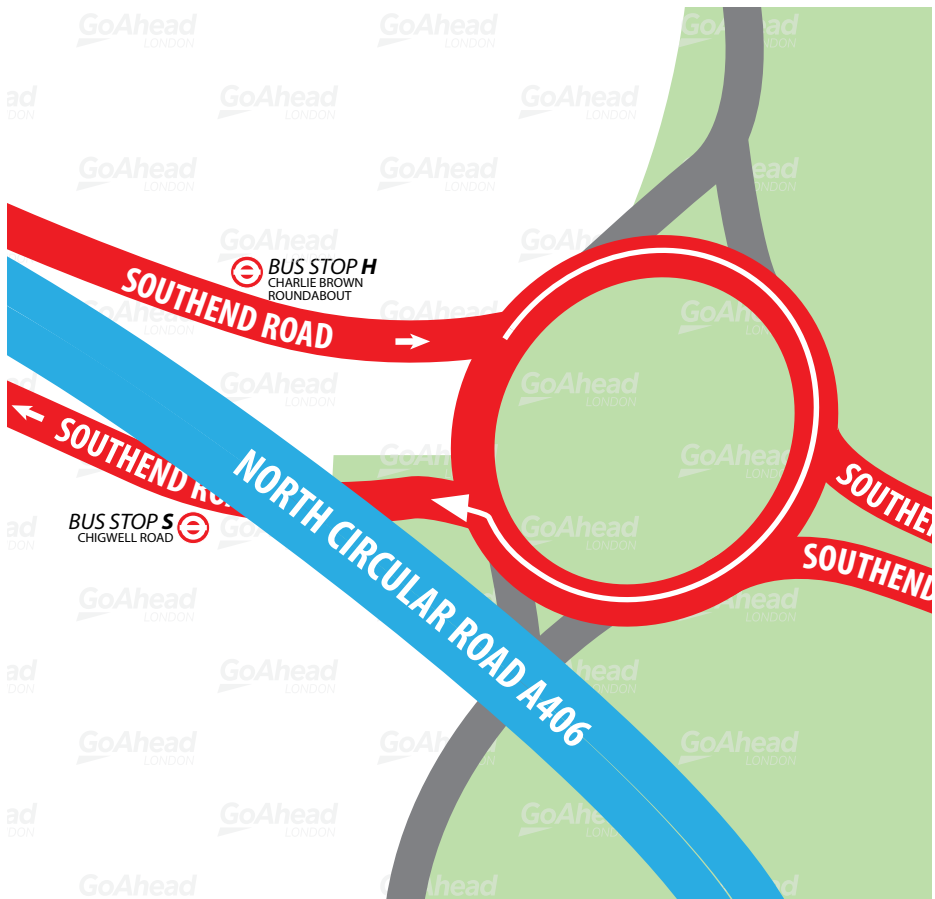
## TURNING POINT

**From Wood Green.** Proceed from Charlie Brown's Roundabout..  
Set down on Southend Road at **BUS STOP H.**

**Towards Wood Green.** Depart via Southend Road.  
Pick up on Southend Road at **BUS STOP S.**

**Turning point only** - buses must not stand.

**Blind display:** **SOUTH WOODFORD CHARLIE BROWNS ROUNDABOUT.**



# CHARLIE BROWNS ROUNDABOUT

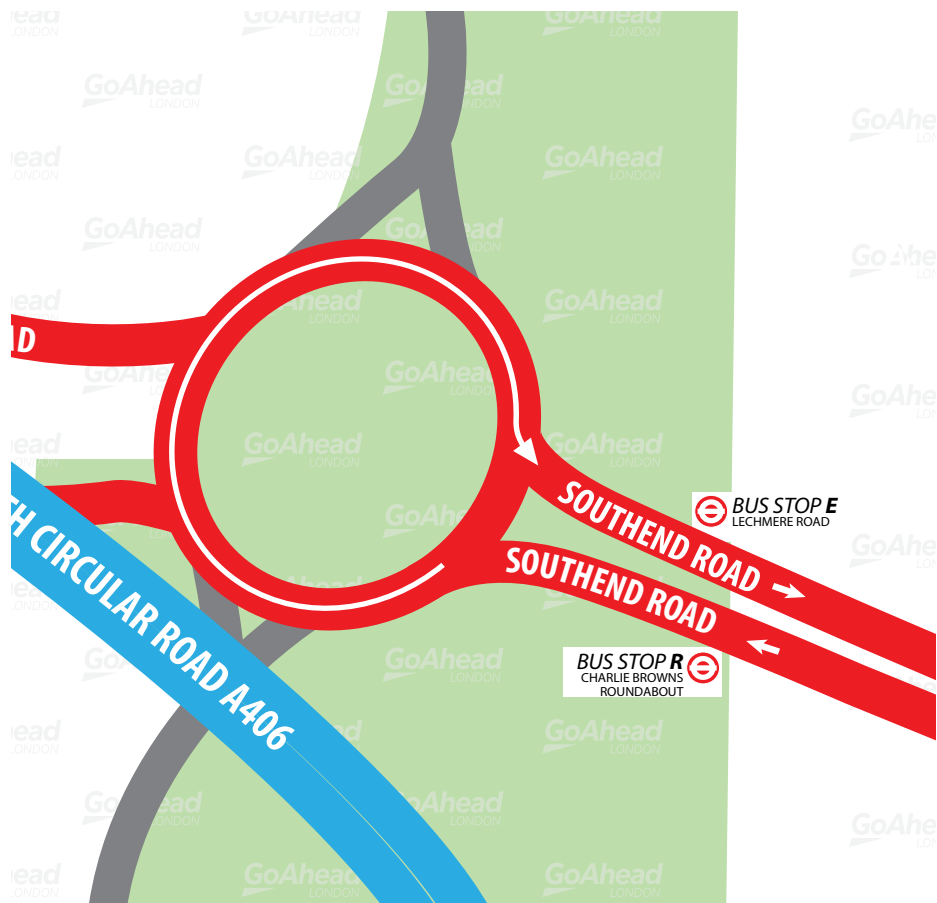
## TURNING POINT

**From Ilford.** Proceed from Southend Road, Charlie Brown's Roundabout..  
Set down on Southend Road at **BUS STOP R**.

**Towards Ilford.** Depart via Southend Road.  
Pick up on Southend Road at **BUS STOP E**.

**Turning point only** - buses must not stand.

**Blind display:** **SOUTH WOODFORD CHARLIE BROWNS ROUNDABOUT.**



# GANTS HILL STATION

## CURTAILMENT POINT

**From Wood Green.** Proceed from Cranbrook Road, Bramley Crescent, Perth Road to stand.

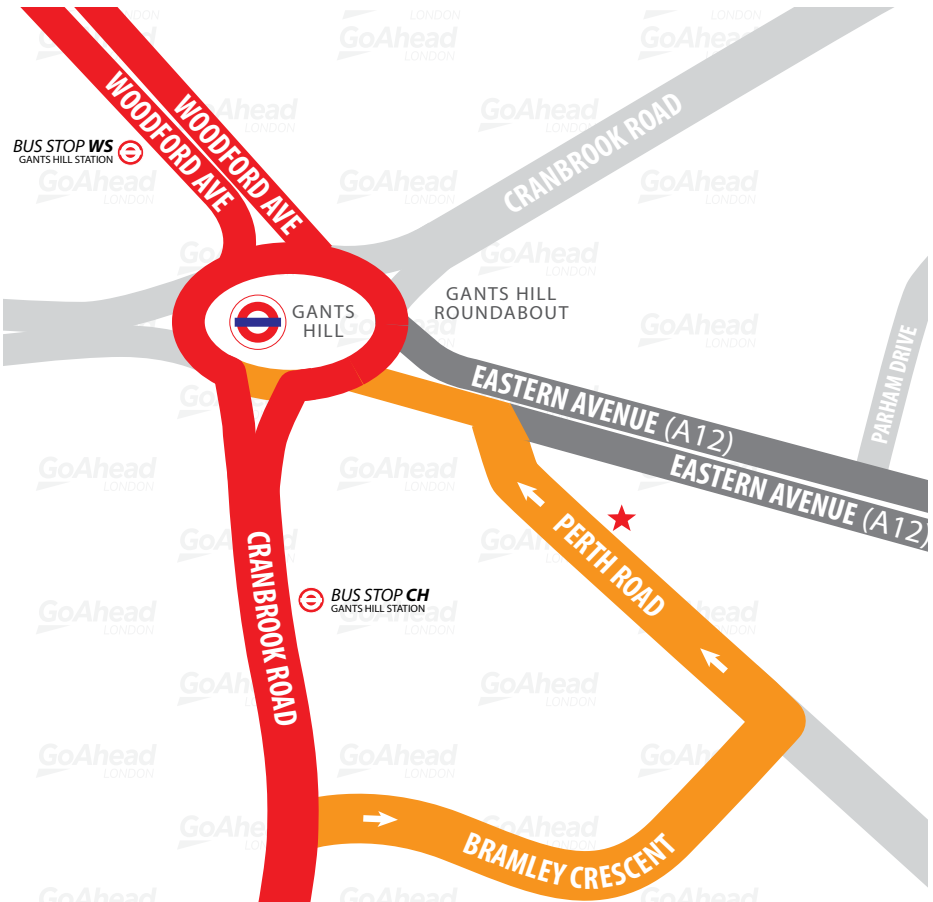
Set down on Cranbrook Road at **BUS STOP CH**.

**Towards Wood Green.** Depart via Perth Road, Gants Hill Cross to Woodford Avenue.

Pick up on Woodford Avenue at **BUS STOP WS**.

**Public stand** - Public stand for two buses on north side (offside) of Perth Road.

**Blind display:** **GANTS HILL**.



# ILFORD HAINAULT STREET

TERMINUS POINT

**From Wood Green.** Proceed from Ilford High Road, Hainault Street, Sylvan Road to stand.

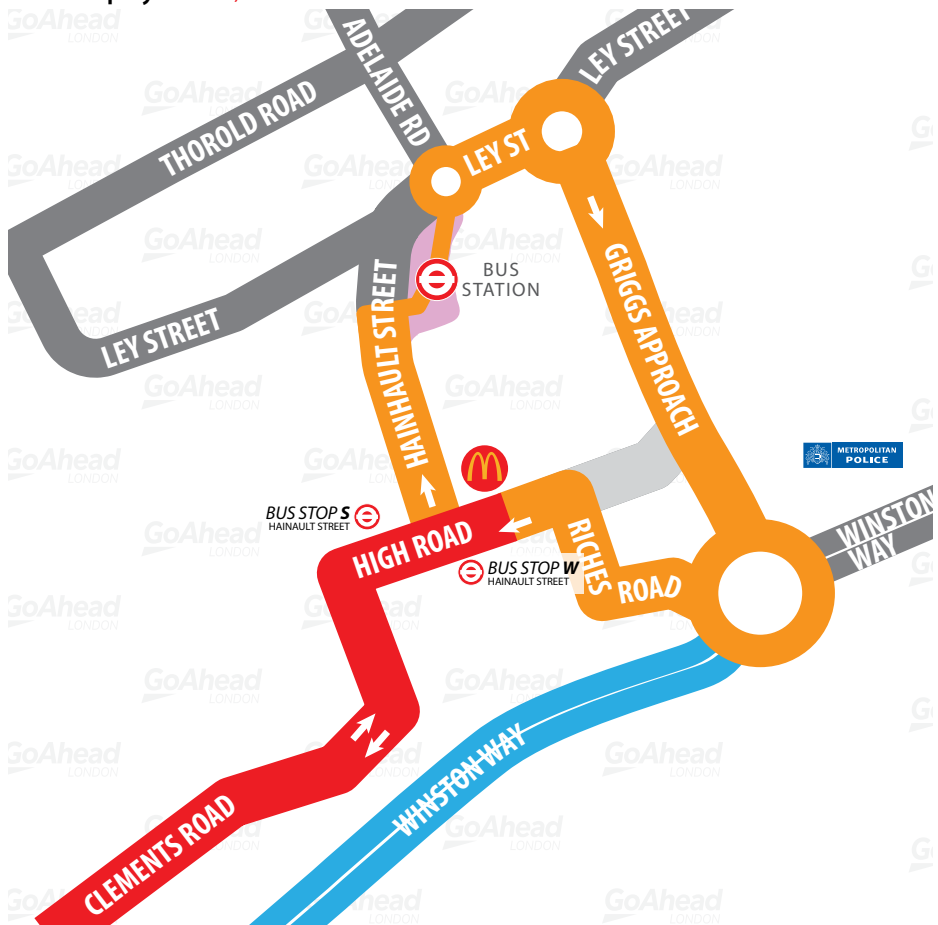
Set down on High Road at **BUS STOP S.**

**Towards Wood Green.** Depart via Sylvan Road, Ilford Bus Station, Ley Road, Griggs Approach, Winston Way to Riches Road.

Pick up on High Road at **BUS STOP W.**

**Private stand** - Private stand for 18 buses standing abreast in marked bays in Station.

**Blind display:** **ILFORD, HAINAULT STREET.**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

## **SHOPPING AREA | WOOD GREEN HIGH STREET**

High volume of pedestrians, cyclists. Shopping Centre and Station located on the road. Reduce speed and be observant of pedestrian and cyclist movement. Be vigilant of pedestrians emerging from all directions.

## **BUSY BUS STATION | TURNPIKE LANE BUS STATION**

High volume of pedestrians. Pedestrian crossings on entrance and exit (signalised) of bus station. Max speed 5mph. Proceed slowly and be observant for pedestrians and driver movement in and around the bus station. Slow down on approach to crossing and be vigilant for pedestrians on and approaching the crossing.

## **VARIOUS HAZARDS | LORDSHIP LANE**

Parked cars. Island in the middle of junction turning onto Lordship lane. Take the turn slowly and be careful to position correctly to avoid collision with street furniture. Be observant of pedestrians emerging from vehicles and vehicle doors opening into the road. Use appropriate speed and be aware of badly parked vehicles.

## **VARIOUS HAZARDS | TOTTENHAM HIGH ROAD**

Yellow Box, Bruce Grove Station, Increased pedestrians; Raised islands middle of the road; Pedestrians crossing in the middle of the road. Ensure exit is clear before making turn due to yellow box. Be observant of pedestrians stood in the hatched areas in the middle of the road or on the islands. Be prepared for clusters of pedestrians emerging from shops or the station.

## **VARIOUS HAZARDS | FOREST ROAD**

Use of speed. Cycle Lanes/ cycle lane between bus stop and pavement. Walthamstow College. Walthamstow Fire Station. Speed tables. Be observant of large crowds emerging from all directions. Position carefully when overtaking cyclists, making good use of your nearside camera monitors. Be aware of cyclists overtaking and undertaking the bus. Reduce speed where necessary.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

**BUSY ROUNDABOUT | WOODFORD NEW ROAD** Roundabout and final bus stop before joining the A406. Be cautious of vehicles on the A406 travelling at higher speeds. Make sure road is clear before joining the A406. Be vigilant of other vehicles distances and speeds.

## **VARIOUS HAZARDS | CRANBROOK ROAD**

Valentines Park/ Valentines High School. Increased number of pedestrians. Parked vehicles. Gants Hill Station/ Gants Hill Roundabout. Negotiate with care. Be observant of pedestrians emerging from vehicles and vehicle doors opening into the road. Use appropriate speed and be aware of badly parked vehicles. Reduce speed and be prepared for clusters of pedestrians emerging from shops or the station.

## **BUSY AREA | CHAPEL ROAD**

High volume of vehicles and pedestrians. Be vigilant of pedestrians coming from all directions. Keep speed to a minimum.

## **VARIOUS HAZARDS | HAINAULT STREET STAND**

Tight turns. Reverse bays. Increased pedestrians. Take the turn slowly and be careful to position correctly to avoid collision. Use appropriate speed and ensure reversing is carried out with assistance.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distracted pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE  
BLUE

Call SCC for non-emergency, incident reporting or diversions

CODE  
RED

Call SCC for emergency services, passenger injury or assault